

**Health Co-Management, Non-Insured Health Benefits  
Teleconference - February 26, 2016**

<b>Co-Chairs:</b> Tanya Churchill, FNIHB Carolynn Small Legs, Treaty 7	<b>Subcommittee:</b> Trista Simpson, Treaty 8 Gerri Eaglespeaker, Treaty 7 Barry Phillips, Treaty 8 Randy Littlechild, Treaty 6 (Maskwacis)
<b>HCoM:</b> Beverly Swampy	<b>Liaisons:</b> Nicole Tailfeathers, Treaty 7 Arleen Thomas, Treaty 6 (YTC)
<b>Guests:</b> Minh Vuong, FNIHB Joyce Redcrow, FNIHB Jacqueline Ming, Regional Pharmacist, FNIHB Kimberley Loh, FNIHB Randy Williamson, FNIHB Amy Hillier, FNIHB	<b>Regrets:</b> Barb Paul, Treaty 6 (YTC) Darcy Jagodzinsky, HCoM
<b>Navigators:</b> Alison Tremblay, Treaty 6 Marija Small Legs, Treaty 7	

1. **Meeting Call to Order & Opening Prayer** **Marija Small Legs 10:05 a.m.**
2. **Review of Agenda** **Additions/Deletions**
  - Additions: Treaty 6, 7 & 8 Medical Transportation meeting – Update

*2016-02-26-#01 Moved by Carolynn Small Legs, to accept the agenda for February 26, 2016 with additions, seconded by Tanya Churchill, all in favor, motion carried.*

**3. Review of Minutes** **September 22 & 23, 2015**

- Salary Parity – item has been referred to the Operations & Support who will review.

Subcommittee request that a strategy be developed to let the client know that there are changes to formulary and that this could affect them and inform them of what is being delisted.

**Action Item:** Jacqueline Ming to draft up a response for subcommittee.

**October 5, 2015 Video Conference**

FNIHB are working on providing client service training to the ERU staff through Norquest College. Navigators will be invited to participate in that training, invitations to be forwarded once the contract is finalized. As discussed in previous subcommittee meetings, providers will not provide services until they receive payment from FNIHB. FNIHB Co-Chair Tanya requests concrete examples to be discussed. Currently FNIHB are trying to build relationships with providers, the real issue is the Hub, where it slows payment processes.

**Action Item:** FNIHB do follow up on the status of the Hub. FNIHB to provide list of Alberta Dentists providing NIHB client's services.

*2016-02-26-#02 Moved by Randy Littlechild to approve the minutes for September 22 & 23, 2015, and October 5, 2015 seconded by Trista Simpson, all in favor, motion carried.*

#### 4. Review of Action Items

Tanya Churchill

FNIHB will continue with the action item list and send out to subcommittee.

**Action Item:** Tanya Churchill to talk to Human Resources & Rhonda Laboucan and see what they can do to re-word the term Aboriginal to Indigenous, Metis and Inuit.

**Action Item:** Treaty area reps to provide names to sit on the National group and identify what they would like to see from an Alberta perspective.

**Action item:** Tanya to send the list that she has drafted on the items that are to go to HQ/National. First Nations reps request that they take a look at the list prior to being forwarded.

**Action Item:** The generic mailbox for appeals a process should be in place by next week. When a process is sorted out, FNIHB will send to the subcommittee

**Action Item:** Amy Hillier to forward the legal authority document, First Nations reps who are interested on sitting on the appeals board to forward names to Amy, item to be added to the next meeting agenda.

**Recommendation:** Any presentations from the NIHB Sub-Committee to be reviewed by the Sub-Committee prior to being presented.

#### Eye see Eye Learn

Sub-Committee would like community follow-ups. Without statistics, this is a valuable service it may be eliminated.

**Action Item:** Tanya to invite Eye-See-Eye to do a presentation to the next meeting. Provide the information sheet, get an update from AAO and collect statistics as to how well the program is doing.

**Action Item:** That a list be provided of the accommodations and taxis that are used through the Edmonton referral unit and Sub-Committee review the list twice a year. A brief to be drafted on rules for hotel accommodations/taxi's etc. and shared with communities.

**Action Item:** That a list of adjudicators be provided by Tanya, monthly calls to be set up with Managers and Adjudicators. HCoM Coordinator to set up a meet and greet at the Cultural Room at Canada Place. A communication plan can be developed to determine if ongoing meetings will exist after the first face-to-face.

**Action Item:** John to contact the Navigators to have the monthly/quarterly meetings.

**Action Item:** Calibration sessions to be identified and organized specific to each treaty area with Navigators as observers.

**Meetings with Medical Transportation Drivers:** Request that a second meeting be held with the ERU on top of coordinators and clerks but a specific meeting with just the drivers.

**Action Item:** Add the drivers to the invitation list for the monthly call.

**Evergreening Vans:** The Operations and Support have worked on the evergreening of vehicles and the rotation. Detailed list on the criteria can be provided. Non-Insured funding can only be used for Non Insured vehicles (MT Vans or Handi-buses), as this is special

allocation funding. Through following the evergreening guidelines, communities that have not received vehicles will be considered on the next rotation.

**Action Item:** A list of communities that have received funding for vehicles to be provided to the subcommittee, note that community privacy agreements must be taken into consideration.

FNIHB provided the following on privacy/confidentiality:

**CONFIDENTIALITY**

- 9.1 Each party shall comply with applicable laws pertaining to privacy, confidentiality and access to information in relation to information and records pertaining to this Agreement.
- 9.2 For greater certainty and to ensure openness and transparency, information and records which each party agrees may be released to the public, subject to subsection 13.1, shall include the following:
  - 9.2.1 this Agreement and any amendments thereto;
  - 9.2.2 any financial, activity or evaluation reports required to be submitted to the Minister under this Agreement; and
  - 9.2.3 any report arising from any audit conducted under this Agreement.

**5. Lunch 12:15 – 1:15 p.m.**

**6. Action Item List Continued**

Approved list for Mental Health Therapists was forwarded. Community Therapists paid by contribution agreement to be also identified.

**Action Item:** Kim Loh will amend the contract and identify both groupings of therapists. Vision and privacy will be discussed in the upcoming monthly meetings. (The Action Plan Benefits working group can utilize the information). Kim to forward information.

**7. Dental Action Items:** The dental benefit guide was forwarded, it is noted that it is not user friendly but does show how the program runs. Centralization makes it difficult for the region to address. Alberta Health Services has been approached and are willing to set up a meeting with FNIHB. The region cannot set up a fee guide but have spoken to the national office HQ to review fees and address the disparities. The last fee guide was in 1997 and FNIHB fees were based on 90% those fees. There were no negotiations.

- Flash Dental MT Line: 780-495-6230 (Randy Williamson)

**Action Item:** Tayna to provide a list NIHB Staff.

**8. Communities in Crisis Update Trista Simpson**

A meeting will take place on March 11, 2016 to review community action plans, the action plan holders will be contacted in a few months to identify progress.

**9. Denial Tracking Co-Chairs**

There was discussion on how to move forward. Barry will follow up with Anita Konzi. There was funding for this project for 3 fiscal years, which began in 2011 to support the development of a Denial Tracking system. May not be able to access funds for an alternate system because of the funds that are already invested in the current system.

**Action Item:** Denial tracking to be added to next agenda for discussion and Barry Phillips to send an email on the criteria needed and discuss items brought forward by Navigators.

**10. Date and time of next meeting**

April 7 <sup>th</sup> Half Day	Joint Meeting with NIHB SC in Red Deer
April 8 <sup>th</sup> Full Day	Red Deer, AB

**Meeting Adjourned 2:15 p.m.**